

FCm Travel Solutions:



FCm Travel Solutions is one of the world’s leading corporate travel management providers. Backed by the global negotiating strength of Flight Centre Limited, FCm has access to the best priced and widest range of travel products around the world. Our objective is simple — to provide you with better travel ideas for greater savings.

Booking through FCm

FCm Portal	To book travel online in Concur, visit the address below then use your Pinnacle email address to log in and click “forgot password” for first time login. Click on the Concur logo to get started. Make sure to always keep your profile up-to-date. https://portal.fcm.travel/PinnacleEntertainment
Technical assistance with Concur	Monday – Friday 5:00am-5:00pm PST Tel: +1 866 540 1205 Email: online@us.fcm.travel
Pinnacle Travel Manager	Pinnacle Travel Manager contact for policy or expense concerns. Michael Crome Tel: +1 702 541 7454 Email: michael.crome@pnkmail.com
Your Designated FCm Team	105 W. Madison Street, Suite 2020 Chicago, IL 60602 Monday – Friday 6:00am-6:00pm PST Tel: +1 312 940 7261 Toll Free: +1 877 788 2775 Email: FCmteam2@us.fcm.travel
FCm Mobile	Access itineraries, flight status notifications, and other features on mobile devices via FCm’s Mobile App. Download the FCm Mobile App by visiting the address below. http://www.us.fcm.travel/our-services/traveler-tools
24/7 Emergency Assistance	Access to 24/7 emergency support, no matter the location. If you call your designated FCm Team outside normal business hours you will be given the option to be transferred to the 24/7 Emergency Assistance. If your request is not urgent, please call back at normal business hours.
Leisure Travel Club	Book your next family trip through Travel Club, a leisure travel program sponsored by FCm Travel. Tel: +1 855 900 9839 or Email: la@travelassociates.us
FCm Secure + Duty of Care	FCm Secure offers traveler tracking, travel alerts, and risk map dashboard. Booking all of your travel through FCm ensures that management is able to locate travelers in the case of an emergency.
Air, Car, and Hotel	FCm gives you access to the best negotiated airfare, car, and hotel rates. Pinnacle’s preferred car supplier is Enterprise and National.

www.us.fcm.travel

Better travel ideas. Greater savings.

World’s
Leading Travel
Management
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